



Touchstone Energy®

SIERRA SOUTHWEST
Cooperative Services, Inc.

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November 5, 2008

To Whom It May Concern:

We have been receiving support from Datanational for approximately eight years. We initially entered into a contract agreement with them to provide all support for our Business Application Systems. They provided key support to our 'Three Company' project when our cooperative split into three legally separate entities (Southwest Transmission Cooperative, Sierra Southwest Cooperative, and Arizona Electric Power Cooperative). They assisted us in converting our application system to a three-company model and interfaced it with our Plant Maintenance system that remained in a one-company model. The project, which was extremely complex, was a great success.

Over the years, Datanational continued to provide development and maintenance support for our Application environment and became knowledgeable in the requirements of our industry. A frequent comment made by many members of our client community was that Datanational was a quality organization with a true customer focus. The Datanational staff knew most of our employees and provided a personal touch to supporting them. People noticed, appreciated, and valued this level of service.

Datanational continues to assist Sierra Southwest with conversions to new systems running in a Windows environment. Our General Counsel, who previously had never had the pleasure of interacting with Datanational staff, immediately recognized their superior performance and customer service attitude and passed his compliments along to me.

We have truly enjoyed an exceptional relationship with this fine organization and I would recommend its services to anyone.

Sincerely,

A handwritten signature in cursive script that reads "Lee Anne Wilfert".

Lee Anne Wilfert
Chief Information Officer
Sierra Southwest Cooperative Services, Inc.