

# Managed Services and Support for **JD Edwards**



***Our goal is to minimize your problems  
and maximize your investments.***

*Datanational Corporation, as an IBM  
Managed Service Provider and an IBM  
ERP Support Specialist, has the knowledge  
and experience to provide around-the-  
clock system management, monitoring,  
administration and data protection services  
for your JD Edwards implementation.*



## ***The Datanational Advantage***

Datanational is well positioned to help you meet the growing business demands of today. We will work with you to identify the areas within your business processes that would benefit from our approach. We concentrate on delivering results to our clients. Proper project planning ensures that deadlines are met and overall implementation costs are reduced. Our goal is to minimize your problems and maximize your investments.



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# Managed Services and Support for JD Edwards

## ***Remote to Disk Backup***

We provide a remote-to-disk backup solution for JD Edwards on the IBM System i and the Windows platform that provides a secured compressed incremental backup of your JD Edwards data to a vault in our data center. This solution delivers a lower cost than in-house on site tape backup solutions provide, and at the same time, meets the audit requirements for off-site storage.

## ***System Recovery and Remote Recovery Testing***

We provide Disaster Recovery solutions with a high level of personalized service at a lower cost than our nationally recognized competitors. We offer a range of data and system protection solution options, designed to fit your specific constraints in terms of recovery point and recovery time objectives to keep your business on track.

## ***System Management and Hosting***

Our service delivers active and passive system monitoring and management on a 7x24x365 basis. We leverage our High Availability and Remote to Disk solutions to provide World Class up time to JD Edwards clients in robust configurations for lights out operation and highly reliable system delivery.

## ***High Availability Data Protection***

System downtime, planned or unplanned, has a cost to your business. A High Availability solution delivers a fast ROI by reducing system maintenance downtime and getting your business back online quickly if disaster strikes. Our High Availability System Protection delivers the best of all worlds: robustness, reliability, and affordability.

## ***Legacy Data Hosting***

This service provides your organization with one less thing to worry about so that your company is able to move forward with your business while we monitor and manage your old ERP system. Our improved service level provides for 7 x 24 x 365 day active and passive monitoring.

Our team of experts ensures the continued operation of your system around the clock and addresses any issues that arise, regardless of your time zone or geography. We deliver a higher reliability for your system, making sure that your system is running smooth and your users are able to access everything they may need.

