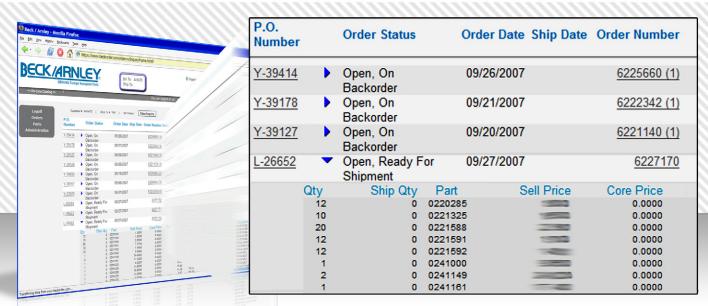
# Web-Enabled Order Inquiry

It is more important than ever to deliver superior customer service at a reduced cost. You need to accommodate your customers, trading partners, sales representatives and employees in today's 24/7 marketplace. Datanational's rapid deployment approach can provide access to your Order Inquiry over the Internet in a secure, customizable and easy-to-navigate format. Many of our customers have recognized significant benefits and internal cost reductions through delivery of the high level of functionality provided by the eBusiness development tools and infrastructure, such as Java, PHP, IBM WebSphere and open-source portals.



# **Solution Benefits**



### Customers/Trading Partners

This web-based solution will make it simple for your customers to inquire on their past or current orders and track the shipping status by linking directly to the carriers' web sites.

### Sales Representatives

Giving your sales force the appropriate tools to service your customers is critical. If you have a traveling sales staff, this is a great tool to provide them access to critical customer information while they are on the road.

#### **Customer Service**

Great customer service goes a long way. Our solution will provide your customer service staff with instant access to order information they need to service your customers.

# The Datanational Advantage

As an IBM Business Partner, we will work closely with you to design, deliver, test, implement and support your solutions. We're your one-stop shop for innovative business solutions. Datanational is positioned to help you meet today's growing business demands and those of the future.

For more information, contact Derrick Smith, Sandi Djokovic, or Nelson Turnage at (248) 426-0200 or send an email to sales@datanat.com