

Managed Services

powered by Datanational Corporation



OUR SERVICES



System Management, Hosting and Monitoring

Our data center delivers increased uptime and system reliability while reducing your total cost of management and monitoring.



Disaster Recovery / Data Protection

Our data backup and recovery solutions will provide your company with an expert, dedicated recovery service.



ERP in the Cloud

We offer hosted, powerful and flexible ERP solutions, coupled with all the benefits and reliability of the IBM i business computing platform, for a monthly price that makes sense.



24/7 Application Support

We provide business application support, including after-hours coverage, for a number of iSeries ERP software packages.



Legacy Data Hosting

Have you made the switch to SAP or another ERP and need to maintain access to data on your AS/400? We offer affordable and flexible contracts to keep your business data accessible.

ABOUT DATANATIONAL



Datanational Corporation offers a Managed Services solution corresponding with our membership in the IBM PartnerWorld Program for Managed Service Providers (MSP). This program is comprised of an elite group of IBM Business Partners who have invested in developing skills to achieve a high level of market performance in providing managed services and solutions. This new solution bundles previously separate service areas for a complete, customizable management solution including system management, hosting, monitoring, disaster recovery, data protection, and more.

Datanational Corporation, as a Managed Service Provider, has proven implementation skills and expertise while utilizing IBM technologies to deliver hosted and managed solutions to their customers. Being an IBM Managed Service Provider also signifies that Datanational Corporation has committed to deliver a high level of proven customer satisfaction.



FACILITIES OVERVIEW



Datanational's new Customer Data Center in Farmington Hills, Michigan provides the necessary colocation space for systems to run within a Tier 4 data center environment to meet with client Service Level Agreements. This data center is housed in our facility within a Technology Park and is equipped with world-class fiber optic connectivity to one of the world's most advanced and reliable IP-Optimized Networks. In order to deliver this standard of service, Datanational has developed a partnership with Level 3 Communications to deliver bandwidth and infrastructure capable of expansion to 10GB per second. The state-of-the-art network features a fiber optic connection to a self-healing SONET network with redundant and diverse service from multiple carriers. From the facility, Datanational can provision on-demand internet bandwidth for bandwidth-intense eBusiness applications.



This raised floor data center provides continuously conditioned power to highly efficient environmental controls for housing of systems in optimal conditions to ensure peak performance. Datanational provides managed PC servers and IBM System i systems, which are monitored on a 24/7 basis by qualified IT specialists. This data center is a secured and alarm-equipped location with 24/7 monitoring and surveillance.

The facility is equipped with on-site power generation backed up by redundant UPS systems. Private office space is available within the location, dedicated to Business Continuity and Recovery Services. This private office space includes work areas with network connectivity, phones, fax machine, laser and ink jet printers and even PC's, when necessary.

Datanational has significant ERP and eBusiness production system hosting capacity available within our leased data center space at Level 3 and OTC to accommodate the need for hardened Tier 4 Datacenter space capable of delivering high communications and high power capacity along with uptime reliability in the 99.999% range for mission critical production system environments.



SYSTEM RECOVERY SUPPORT SERVICES

Datanational Corporation's superior locations and environment are only exceeded by our level of professional support. Datanational's professional support personnel provide 24/7 support during a recovery exercise or declared outage. Our Certified Network Specialists provide system connectivity / configuration and support to facilitate the success of your recovery testing, and if necessary, emergency support for your declared outage. We provide expertise in the configuration and operations support for IBM i OS (OS/400), Windows, and Linux Operating Systems.

Datanational's unique System Restoration Services are available for system recovery exercises or a declared outage. This unique service offering means there is no need to leave the IT helm while your company is in a state of emergency. We will restore your system while you remain remote with your team to facilitate operations and recovery of the business while we manage and host the systems.