

Leave the worries about your system uptime to us



System Management, Monitoring and Hosting *by Datanational Corporation*

Datanational's system management and hosting will give you peace of mind around the clock when it comes to your company's IT operation. Just consider the following:

- Real-world eBusiness applications have created a requirement for business systems to be highly available with high bandwidth connections over the Internet
- IT systems (ERP, Email, WMS, EDI, etc) are expected to be available 24/7
- IT must deliver increased uptime and system reliability while reducing the total cost of management and monitoring of these systems

Our expert and dedicated managed services team works hard 24/7 to make sure you have plenty of time available not worrying about your system. Our nightly monitoring and system management delivers increased uptime, greater system availability and reduces the total cost of your system operation.



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System Management, Monitoring and Hosting

Our data center, or one of our Business Partner's colocation sites, will provide a managed physical environment, suitable for operation of the hardware to meet with the stated system availability target. This facility will provide appropriate security, redundant power supplies, backup UPS and a generator. A high-speed IP Internet connection providing 1.5Mb of dedicated bandwidth with expansion on-demand up to 100MB is provided, along with a managed firewall solution. Datanational will provide options for System Management Services and an Operations Help Desk to answer and respond to system related calls during the selected support time frames.

24/7 System Support

- Help Desk Operations
- System and Application Monitoring
- Technical System Support Services
- Network Support Services
- Cross Platform Operating System Support

Business Continuity and Recovery Solutions

- Warm Site Solutions
- Cold Site Solutions
- Assisted Disaster Recovery Services
- Eliminate Tape with Off-Site EVault Cloud Backups
- Real-time Data Protection with MIMIX DR

High Availability Solutions

- Mirrored System Implementation
- Colocated Mirrored Systems
- Vision MIMIX Availability or iTERA HA
- Double-Take for Windows



The Datanational Advantage

Our 30+ years of experience with IT infrastructure and system support enables us to provide you with reliable and cost-effective solutions to deliver systems, facilities and bandwidth on demand, along with 24/7 expert system management.

Datanational Corporation has earned a reputation for excellence in servicing mission-critical business application systems. We have a strong long-term client base, willing to provide reference to our capabilities. With our broad knowledge of the System i ERP and eBusiness software, we can also provide business application support.



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