

EVault Remote Disaster Recovery Service

Key Benefits:

- Gain end-to-end protection with an integrated backup and disaster recovery solution
- Protect all mission-critical applications with a single solution, regardless of platform
- Economically reduce application recovery times using state-of-the-art cloud infrastructure
- Focus on your core business while relying on expert disaster recovery guidance

Remote disaster recovery for multi-platform protection.

Disaster recovery (DR) is a vital component of your backup and storage framework that ensures business continuity in the face of a complete system outage. Are you fully prepared if your organization experiences a site disaster?

Cloud-based, managed EVault® Remote Disaster Recovery Service ensures you can quickly recover your critical data and systems after a disaster—and remotely access it in a secure virtual environment within 24 or 48 hours (depending on level of service), regardless of your location. The service is a key component of EVault's complete cloud-connected data protection suite, an integrated, end-to-end solution for comprehensive backup and fast disaster recovery. Like all EVault products, Remote Disaster Recovery Service supports multi-platform environments that include Windows, IBM, Linux, and VMware.

EVault Remote Disaster Recovery Service is built on a rock-solid technology platform and leverages state-of-the-art data center facilities to provide quick and secure access to your production systems after a disaster. A team of DR experts is on hand to guide you through the entire recovery process—from setup and testing to actual execution of data recovery processes at the critical time.

World-Class, Cloud-Based Recovery

With EVault Remote Disaster Recovery Service, your critical data is hosted and protected in our top-tier, SAS 70 Type II-certified data centers. These facilities feature a virtualization platform that provides best-in-class redundancy and performance, high availability, and superior storage efficiency to dramatically reduce the cost of achieving world-class disaster recovery.

End-to-end encryption ensures that data remains private, satisfying your organization's specific regulatory compliance requirements. Because Remote Disaster Recovery Service is cloud-based, there are no upfront capital expenditures; the service eliminates the expense, and the complexity, of maintaining your own DR site. And because we provide you with remote access, as long as you have an Internet connection you can securely recover data and applications from wherever you happen to be.

Expert Recovery that Works as Planned

Your secure, virtual recovery environment is managed by i365 EVault data protection experts. When a disaster strikes, there is no time for doubt and no allowance for failure. Available 24/7/365, our recovery specialists guide the recovery process and minimize disruption to your business. Remote Disaster Recovery Service is tested with you before the service is activated to ensure accurate and effective post-disaster execution. After DR testing, you'll receive a Disaster Declaration Card and a DR Plan tailored to your specific environment.

KEY FEATURES

Infrastructure Protection

- Protection for Microsoft Windows, IBM i, IBM AIX, Red Hat Linux, SUSE Linux, and VMware environments
- Remote, top-tier data centers serve as a “warm site” for your key systems
- Single solution covers both data protection and disaster recovery

Two Levels of Protection

Mission Critical	Standard
EVault drives the DR process	EVault drives the DR process
24-hour Return to Operations (RTO)	48-hour RTO
Virtual compute power, storage and network needed for cloud recovery	Virtual compute power, storage and network needed for cloud recovery
1 complete DR test per year	1 complete DR test during contract term

Disaster Preparation and Testing

An i365 EVault DR specialist works with you to:

- Document a systems recovery plan
- Provide a detailed configuration assessment
- Use guided DR simulation to confirm your recovery will execute as intended

Disaster Declaration

- Rapid system recovery: 24- or 48-hour RTO
- Dedicated 24/7/365 DR Hotline
- On-call DR team includes DR manager, DR specialist, network engineer, and project manager
- Expert guidance and consistent communications throughout the recovery process
- Secure, virtual network for your use
- SSL VPN connections for your employees
- Anywhere, anytime access via the Internet
- Use of DR site until you rebuild your in-house infrastructure (exception: 70 days for IBM systems)

For More Information

For more information about EVault Remote Disaster Recovery Service or other EVault data protection solutions, visit www.i365.com, email us at concierge@i365.com, or contact an EVault expert at 1.877.901.DATA.

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